

In Touch

HOLIDAY 2013



We Hope Your Holidays Are Bright and Beautiful

All of us at Woodstock Telephone Company wish you and your family a holiday season filled with joy. It's been our privilege to provide you communications services and we look forward to serving you in 2014.

Please note that our office will be closed on the following days to allow our employees time to celebrate the holiday season:

- December 25 for Christmas
- January 1 for New Year's

In case of a service emergency, you can always reach us at 507-658-3830.

Contact

Woodstock Telephone Company
337 Aetna St. • PO Box C
Ruthton, MN 56170
Phone: 507-658-3830
Toll Free: 800-752-9397

Office Hours: M-F 8:00 am to 3:30 pm

After Hours Repair: 800-417-8685

Email: wtcinfo@woodstocktel.net

Online: www.woodstocktel.net



Woodstock



JOLLY BIG

BANDWIDTH FOR NEW DEVICES

10 MBPS* HIGH SPEED INTERNET

FREE first month for new customers

FREE professional installation

- Ideal for video streaming, online gaming, and multiple-device households
- Packages available from 1 Mbps up to 50 Mbps



GET A HOME WI-FI NETWORK!

We'll help you set it up so you can enjoy "any room" Internet convenience. **CALL 507-658-3830 TODAY.**

*Service availability and Internet speed will depend on location. All prices subject to change. Contact us for complete details.

Older Routers May Not Be Up To Speed

Nothing lasts forever, including that router you have under your desk. Routers have a lifespan—typically 3-6 years—and become outdated as technology advances. For example, some older routers have a speed cap limiting the maximum Internet speed possible.

If your Internet connection from Woodstock Telephone Company doesn't seem as fast as you expected, the router you purchased several years ago could be to blame. You can find out if this is the case by follow these steps:

1. Go to www.speedtest.net and do a speed test. In seconds, your download and upload speeds will be displayed.
2. Next, unplug the Broadband Internet cable from the back of your router and plug it directly into a laptop or desktop PC.
3. Run the speed test again to see what your speeds are without the router. (Be sure to plug the Broadband Internet cable back into the router after testing to continue using your wireless devices.)

Did your second speed test without the router result in higher speeds? Then it's time for a new router! Stop by the Woodstock Telephone Company office to pick one up for as little as \$75.00.



A Landline Phone is Part of Emergency Preparedness

In emergency situations, communication becomes critical. That's why it's important to maintain a landline phone at your home. A landline phone will:



Help 911 Locate You in Case of an At-Home Emergency

When 911 is called from a landline phone in your home, the emergency dispatch center automatically receives your precise location and will be able to dispatch a fast and accurate response. This is particularly critical if you're home alone and unable to speak to 911 due to choking, a stroke, or a heart attack. A landline phone can also be a lifesaver if a young child calls 911 and can't provide the home's address. By calling 911 from a landline phone, you can be more easily and specifically located during an emergency than is often possible from a wireless phone.

Keep You Connected During Power Outages or Natural Disasters

In a power outage, you can no longer charge your wireless phone so eventually it becomes useless. Wireless phone networks can also become overwhelmed by the sheer number of individuals trying to make calls simultaneously during a disaster. By contrast, a landline phone requires no charging and Woodstock Telephone Company will maintain the emergency backup system to keep your landline phone working even when the power goes out.

A landline phone is a priceless tool for your family's safety during emergencies yet costs so little each month. To keep your peace of mind, keep your landline phone.

Make Connections Santa Style

Santa has embraced modern communications services and you can stay in touch with him online. If there are kids in your household, keep this list of fun websites handy for use during the holiday season. They're sure to add a little extra excitement to the pre-Christmas countdown.

CHECK IF YOU'RE ON THE NAUGHTY OR NICE LIST

www.santaswebsite.com

HAVE SANTA CALL YOUR CHILD FOR FREE

<http://acallfromsanta.packagefromsanta.com>

FOLLOW SANTA ON GOOGLE MAPS

www.google.com/santatracker

WATCH NORAD TRACK SANTA

www.noradsanta.org



By the way, faster Internet service will make all your online activities more enjoyable and will go great with that new laptop or tablet you're hoping Santa brings. To upgrade your Internet plan now, call us at 507-658-3830.

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