

In Touch

DECEMBER 2016

We Wish You a Very Merry Season

The merriest of moments are the ones spent with family and friends. Woodstock Communications hopes your holiday season is filled with the sound of laughter, the feeling of togetherness, and the sight of festively decorated celebrations. We thank you for choosing us as your communications provider and look forward to keeping you connected in 2017. Happy New Year (and new technology) from all of us!

Woodstock Communications strives to say thanks to our customers throughout the year. Now that the holidays are approaching, we want to make sure this message of appreciation shines as brightly as the season's lights.

Thanks for letting us provide the internet service that connects you to Thanksgiving recipes and holiday gift ideas, and the TV service that entertains family and friends. It's an honor to be part of your celebrations.

Contact

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WOODSTOCK
COMMUNICATIONS

FASTER INTERNET

makes you way cooler

You'll instantly be amazed at how much better everything is with faster internet speeds. We're talking better streaming, better gaming, and better use of your time (since you won't be waiting around watching that annoying buffering pinwheel).

**CHECK OUT OUR
WEBSITE FOR
PRICING OR CALL
800-752-9397 FOR
A COOL YULE
AND A MUCH
SPEEDIER
NEW YEAR!***



*Service availability and internet speed will depend on location. Certain restrictions apply. All prices subject to change. Contact us for details.



3 Tech Resolutions to Make in 2017

Don't forget about technology when making New Year's resolutions. It could save you tons of time and trouble in the coming year.

- 1. I will back up my data.** Consider the vast amount of personal data (some of it irreplaceable) stored on your devices. What happens to these files if someone steals your laptop, your hard drive fails, or there's a nasty virus? It's imperative to back up your data regularly, either through an external hard drive or cloud storage.
- 2. I will keep my software and operating system updated.** Software makers continually update their programs to fix problems or add more functionality. If you have the option for "automatic" updates—in software such as your operating system, internet security programs, and Web browser—click to accept this feature.
- 3. I will fight back against spam.** You can greatly reduce the amount of spam you receive by employing a combination of strategies. Check your email or webmail program to see what your options are for junk mail filters, and bump up your filters so they keep more spam out of your inbox.

Lifeline Program Now Covers Broadband and Phone Services

Since 1985, the Lifeline program has provided a discount on phone service for qualifying low-income consumers to ensure that all Americans have the opportunities and security that phone service brings, including being able to connect to jobs, family, and emergency services. The Federal Communications Commission, which sets the rules for the Lifeline program, added broadband to the list of subsidized services beginning in December 2016. Previously, the Lifeline program offered subsidies only for landline or wireless phone service. Broadband providers are now eligible to participate in the Lifeline program and to offer subsidized internet, which can be a wireless service or a fixed service such as cable, DSL, or fiber optic.

In addition, the FCC also changed the rules for demonstrating eligibility for Lifeline services. Some proofs of eligibility will no longer be accepted; others have been added. Lifeline subsidies will remain limited to one per household. Customers will have to choose whether to obtain federally subsidized service from a telephone or broadband provider.

For more information on the Lifeline program, consult the FCC's online guide at www.fcc.gov/general/lifeline-program-low-income-consumers or call Woodstock Communications at 800-752-9397.



Support Our Team and Our Community Wins

When you choose Woodstock Communications as your communications provider, the benefits go well beyond your home or business to places throughout our community—including ball fields, classrooms, food pantries, and more.

In recent years, we've made financial and in-kind donations within the community. Our team has also supported our local schools and other community organizations and projects.

Unlike our national competitors, we care about more than just making a profit. We care about making a difference.

Thanks for being a customer! We invite you to "Like" Woodstock Communications on Facebook to stay updated on our community activities.